

Ref.	Description	Responsibility	Q1 2012/13	Q2 2012/13	2012/3 Target	Progress Indicator	Q1 Comments	Q2 Comments
<p>Big plans for an outstanding borough <i>The borough of Stockton-on-Tees deserves ambitious thinking. So we are driving projects which will bring economic prosperity and create jobs. We're creating new, vibrant and animated town centres that are at the very heart of our community. Town centres full of energy and opportunity. Town centres that will transform the look, feel and spirit of the area for decades to come. We want the future of our borough to be dynamic, exciting and inviting.</i></p>								
ERT01	The percentage of void business units in Stockton town centre	DNS	18.71%	20.21%	16%	Off Target	18.71% vacant primary and secondary units as at April 2012	20.21% vacant primary and secondary units as at 1 October 2012
ERT02	Job Seekers Allowance Claimant Count - % points gap between Stockton and Tees Valley	DNS	Minus 1.0% point	Minus 0.9% point	≥ Minus 0.8% point	Achieved / On Track to Achieve	<p>Stockton 5.6%</p> <p>Tees Valley 6.6%</p> <p>North East 5.4%</p> <p>GB 3.8%</p> <p>(June 2012)</p> <p>Gap between Stockton and Tees Valley = minus 1.0% point is better than the target of maintaining the gap at minus 0.8% points</p>	<p>Stockton 5.8%</p> <p>Tees Valley 6.7%</p> <p>North East 5.5%</p> <p>GB 3.8%</p> <p>(September 2012)</p> <p>Gap between Stockton and Tees Valley = minus 0.9% points is better than the target of maintaining the gap at minus 0.8% points.</p>
ERT03	Young Person (18-24 years of age) Jobseekers Allowance Claimant Count - % points gap between Stockton and Tees Valley average	DNS	Minus 0.7% points	Minus 0.9% point	≥ Minus 1.3% point	Off Target	<p>Stockton 12.3%</p> <p>Tees Valley 13.0%</p> <p>North East 10.4%</p> <p>GB 7.3%</p> <p>(June 2012)</p> <p>Gap between Stockton and Tees Valley = minus 0.7% points is worse than the target of maintaining the gap at minus 1.3% points.</p>	<p>Stockton 12.9%</p> <p>Tees Valley 13.8%</p> <p>North East 10.8%</p> <p>GB 7.4%</p> <p>(September 2012)</p> <p>Gap between Stockton and Tees Valley = minus 0.9% points is slightly less than the target of maintaining the gap at minus 1.3% points.</p>
ERT04	The number of businesses supported with more intensive interventions that help businesses to start, survive or grow	DNS	22	50	160	Off Target	<p>Officers have worked more intensively with 22 businesses to support their survival or growth.</p> <p>The number of businesses supported is expected to increase as staff involved get more into their new roles and way of working.</p>	Officers have worked intensively with a total of 50 local businesses to support their survival or growth. Whilst this is below the profile for Q2, Officers have engaged with in excess of 100 businesses and support is continuing to be provided to a number of these.
ERT05	The proportion of colleges, secondary and primary schools who run and support enterprise opportunities, challenges and activities for young people	DNS	22.7% (17/75)	22.7% (17/75)	To establish baseline	No 2012/13 target	<p>Since August 2011 the proportion of colleges, secondary and primary schools who run and support enterprise opportunities is 22.7% (17/75). Primary Schools - 2 out of 59; Secondary Schools - 14 out of 14; and, Colleges - 1 out of 2.</p> <p>Engagement in Primary Schools commenced May 2012.</p>	<p>Since August 2011 the proportion of colleges, secondary and primary schools who run and support enterprise opportunities is 22.7% (17/75). Primary Schools - 2 out of 59; Secondary Schools - 14 out of 14; and Colleges - 1 out of 2.</p> <p>Engagement in Primary Schools commenced May 2012 and will increase during Q3 as much activity is planned for Enterprise Week.</p>
ERT06	Unemployed people trained to assist them to access employment opportunities	DNS	See 2011/12	259 1 Aug and 30 Sept 2012	350	Achieved / On Track to Achieve	<p>395 unemployed people have started training since 1 August 2011. Referrals were initially only received from JobCentrePlus, however to increase the number of unemployed people trained, referrals have been extended to include work programme providers. Final outturn for the academic year is likely to be 500 plus against 2011/12 academic target of 270.</p>	<p>433 unemployed Stockton residents were engaged in training between 1 August 2011 and 31 July 2012 exceeding the 2011/12 academic year target of 270. This figure increases to 793 when non-Stockton residents are included. Referrals were initially only received from JobCentrePlus, however to increase the number of unemployed people trained, referrals have been extended to include work programme providers.</p> <p>259 unemployed Stockton residents were engaged in training between 1 August 2012 and 30 September 2012. This represents 74% of the 2012/13 academic year target.</p>
ERT07	Congestion - average journey time per mile during the morning peak	DNS	02:40	2.26	02:40	Achieved / On Track to Achieve	Provisional figure at Feb 2012 2:35 (target 02:20 in Council Plan)	Provisional figure at May 2012 - 2 minutes 26 seconds
ERT08	Local bus passenger journeys originating in the authority area (millions)	DNS			≥10.5	Data Not Yet Available	Figure provided by DfT - available Oct	Figure provided by DfT - available Q3 2012

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Big plans for our places and open spaces								
We want people to be proud of our borough. We want them to feel that this is a place where strong leadership and genuine care are making a real difference. Which is why we are working with people from across communities to keep our streets clean, our parks and green spaces carefully tended and housing in the area affordable and desirable. We take our responsibility to the environment seriously and do all we can to protect it for future generations. We intend to make our borough a better place to live, and a more attractive place to do business.								
EH01	Net additional homes provided	DNS	152	279	530	Achieved / On Track to Achieve	152 net additional homes provided, this represents 29% of the year-end target.	279 net additional homes provided, this represents 53% of the year-end target.
EH02	Number of affordable homes delivered (gross)	DNS	77	112	≥100	Achieved / On Track to Achieve	77 affordable housing completions - 54 intermediate tenure and 23 social rented. A number of phases of the Mandale regeneration scheme completed in June 2012 contributed to the high number of affordable houses during Q1 2012/13.	112 affordable housing completions - 77 intermediate tenure and 35 social rented. A number of phases of the Mandale regeneration scheme completed in June 2012 contributed to the high number of affordable houses.
EH03	Number of empty homes brought back into use	DNS	18	32	60	Achieved / On Track to Achieve	18 individual properties brought back into use.	32
EH04	Proportion of households approaching the authority and accepted as statutory homeless	DNS	2.2%	2.0%	≤3%	Achieved / On Track to Achieve	Total cases taken 549, accepted homeless duty to 12 = 2.2%	2.0%
EH05	CO2 emissions from Local Authority operations	DNS			29,798,757	Data Not Yet Available	Figure provided by DECC - to be reported at Q3	Figure provided by DECC - to be reported at Q3
EH06	Business miles travelled by SBC employees	DNS	443,300	828,711	1,800,000	Within Tolerance	Target to be revised due to alterations made to 2010/11 outturn	828,711. Please note, target has now been revised to 1,800,000 due to changes to 2010/11 figure.
EH07	Percentage of household waste which has been landfilled	DNS	1.04%	1.17%	10.00%	Achieved / On Track to Achieve	Landfill is low due to a high percentage of waste being diverted to the energy from waste plant (66%) and a seasonal increase in waste reused, recycled and composted (33%). At present the year end prediction is 6.00%.	Landfill is low due to a high percentage of waste being diverted to the energy from waste plant (64.66%) and a seasonal increase in waste reused, recycled and composted (33.96%). At present the year end prediction is 6.00%.
EH08	Percentage of household waste sent for reuse, recycling and composting	DNS	33.15%	33.96%	30.00%	Achieved / On Track to Achieve	The seasonal increase in green waste contributes to the overall increase in waste reused, recycled and composted - at present the year end prediction is 31.00%.	The seasonal increase in green waste during Q1 & Q2 contributes to the overall increase in waste reused, recycled and composted - at present the year end prediction is 31.00%.
EH09	Percentage of areas with unacceptable levels of litter	DNS	1%	1%	3%	Achieved / On Track to Achieve	1% of areas surveyed have unacceptable levels of litter, taken from the first of three surveys to be undertaken during 2012/13.	1% of surveyed areas unacceptable for levels of litter. Taken from the first two surveys out of three to be undertaken during 2012/13.
EH10	Percentage of areas with unacceptable levels of detritus		7%	5%	4%	Achieved / On Track to Achieve	7% of areas surveyed have unacceptable levels of detritus. Due to the unprecedented rain fall during the summer months, the level of detritus is uncharacteristically high. Taken from the first of three surveys to be undertaken during 2012/13.	5% of surveyed areas unacceptable for levels of detritus. Taken from the first two surveys out of three to be undertaken during 2012/13. Due to the unprecedented rain fall during the summer months, the level of detritus is uncharacteristically high. Using the third survey results from 2011/12 (1%) as a guide, the 2012/13 year end projection is 3%.
EH11	Improved local biodiversity - proportion of local sites where positive conservation management has been or is being implemented	DNS			47%	Data Not Yet Available	2012/13 outturn will be available April 2013.	2012/13 outturn will be available April 2013.

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<p>Big plans for keeping our community safe Reducing crime and the fear of crime remains one of our most important aspirations. Together with a wide range of partners we are building on the very real progress that has already been made to make sure our community feels safer and more secure. We understand that people are concerned about crime and realise that fear of crime can have a real effect on the quality of lives. So we are doing everything we can to tackle both.</p>								
CS01a	How safe do you feel walking outside in this area alone after dark?	DNS			To establish baseline	Data Not Yet Available	The survey which will be used to obtain this information has not yet taken place	A report containing the Regional Residents Survey results is scheduled to go to CMT on 12th November 2012 and then to Cabinet on 29th November.
CS01b	How safe do you feel walking outside in this area alone in the daytime?	DNS			To establish baseline	Data Not Yet Available	The survey which will be used to obtain this information has not yet taken place	A report containing the Regional Residents Survey results is scheduled to go to CMT on 12th November 2012 and then to Cabinet on 29th November.
CS02	The number of people reported killed or seriously injured in road traffic collisions per 100,000 population	DNS		22	N/A 24 in 2020	No 2012/13 target	Annual target required. THIS IS NOT POSSIBLE AS TARGET IS FOR 24 BY 2020, NO INDIVIDUAL YEAR-BY-YEAR TARGETS. Figure for Jan-May 2012: 14.	Jan to Aug 2012 = 22 casualties per 100,000 pop.
CS03	Overall crime rate per 1,000 population	DNS	13.71	28.4	<60.64	Achieved / On Track to Achieve	2,637 crimes recorded during quarter one, which, using the mid 2010 population estimate, equates to 13.71 crimes per 1,000 population. Awaiting the mid 2011 population estimate to use for 2012/13.	5,450 crimes recorded April - September 2012 which using the mid 2011 population estimates, equates to 28.4 crimes per 1,000 population.
CS04	Criminal damage	DNS	492	994	<2,472	Achieved / On Track to Achieve	492 incidents of criminal damage during quarter one, which is a reduction of 16.3% on the same period last year.	994 incidents of criminal damage recorded April - September 2012 which is a reduction of 20.4% on the same period last year.
CS05	Violent crime (including sexual violence) [using serious violent crime indicator as a proxy measure]	DNS	N/A	575	<100	Within Tolerance	It is no longer possible to monitor most serious violent crime due a change in crime coding by the Home Office. A new measure of 'violence with injury' is being proposed at the next Safer Stockton Partnership meeting on 14th August to replace the existing measure.	A new measure, violence with injury, has replaced the serious violent crime measure. The measure is reported quarterly, good to be low, and the tolerance is 0. The 2012/13 target is a reduction on the 2011/12 baseline, which was 1,129. Future targets will be a reduction on the previous year. Performance April - September 2012 is 575 which is a 1.8% increase on the same period last year.
CS06	Rate of proven re-offending by young offenders	CESC	0.36	0.65	1.23	Achieved / On Track to Achieve	The rate of Re-offending of 0.36 equates to 21 re-offenders from a cohort of 113 committing a further 41 offences. This compares to a rate of 0.46 for Quarter 1 2011/12.	The rate of Re-offending of 0.65 equates to 27 re-offenders from a cohort of 113 committing a further 73 offences. This compares to a rate of 0.88 for Quarter 2 2011/12 (43 re-offenders from a cohort of 127 committing a further 112 offences).
CS07	First time entrants to the Youth Justice system [Public Health indicator]	CESC	309	617	Reduce 2011-12 outturn by 2%.	Achieved / On Track to Achieve	There were 60 First Time Entrants at Q1 (rate of 309 per 100k pop) compared to 69 (rate of 355 per 100k pop in Q1 2011/12) suggesting good progress towards target for the year.	There were 120 First Time Entrants at Q2 (rate of 617 per 100k pop) compared to 130 (rate of 669 per 100k pop in Q2 2011/12). Performance remains in line with target.
CS08	Ensure the Safe and Effective Use of Custody - custody to be less than or equal to 5% of sentences imposed during 2012/13	CESC	12.70%	9.40%	Less than or equal to 5% of sentences imposed during 2011-12	Off Target	Performance equates to 79 court disposals within the period with 10 leading to custodial sentences. This is significantly higher than the 7.1% for Q1 2011/12 (42 court disposals of which 3 resulted in custody).	

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<p>Big plans for great experiences We want people to enjoy a wealth of experiences that will stir, surprise and delight. With opportunities that will inspire, enlighten and educate them. Our ambitious programme of events will feed enquiring minds and stimulate imaginations. Our aim is to enrich the lives of the people who already live here and attract others to share the fun.</p>								
ALC01	SIRF visitor satisfaction - % of visitors who thought SIRF was 'good' or 'very good'	DNS		88%	90%	Within Tolerance	SIRF 2012 results due Q2 2012/12	88% of visitors surveyed thought SIRF was 'good' or 'very good' - this is exactly the same as for 2011. Taking into account the confidence interval performance is in line with the annual target.
ALC02	Economic impact of events	DNS			Establish baseline	Data Not Yet Available	SIRF 2012 results due Q2 2012/13	A suite of significant events will be used to report success with this measure e.g. SIRF, Stockton Weekender, Stockton Calling, River Rat Race, Cycling Festival etc. Systems are being put in place to report participation at other events.
ALC03	Being a member of a club particularly so that you can participate in sport or recreational activity in the last 4 weeks.	DNS	24.2% (base 471) +/- 3.9% April 11 to April 12	24.2% (base 471) +/- 3.9% April 11 to April 12	23.5%	Achieved / On Track to Achieve	Results from Active People Survey 5/6 April 2011 to April 2012 show 24.2% (base: 471) of adults are members of a club. Taking into account the confidence interval of +/- 3.9%, interim performance is in line with the year-end target. APS6 annual results due to be published December 2012.	Results from Active People Survey 5/6 April 2011 to April 2012 show 24.2% (base: 471) of adults are members of a club. Taking into account the confidence interval of +/- 3.9%, interim performance is in line with the year-end target. APS6 annual results due to be published December 2012
ALC04	Proportion of adults achieving at least 150 minutes of physical activity per week	DNS			Establish baseline	Data Not Yet Available	First results expected to be published by Department of Health January 2013	First results expected to be published by Department of Health January 2013.
ALC05	Number of visits to libraries across the borough	DNS	299,712	615,689	1,050,400	Achieved / On Track to Achieve	299,712 visits to libraries during Q1 2012/13. This represents 29% of the annual target.	615,689 visits to libraries during first six months of 2012/13. This represents 59% of the annual target.

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<p>Big plans for the young people of our borough <i>Every single child in the borough is important to us. So we are determined to give each and every one of them as many opportunities as we can to help them be the very best they can be in life. We'll do all we can to protect those children who need our care and we'll keep striving to provide the best in education. To give them the confidence to grow into valued, respected and included members of the community. Our promise is that not one child in this borough will be knowingly forgotten or let down.</i></p>								
CYP01	Young people not in employment, education or training (NEET) to be engaged in a 16 - 18 learning programme with Tees Achieve	DNS		76	155	Achieved / On Track to Achieve	132 young people not in employment, education or training (NEET) have started the 16-18 learning programme with Tees Achieve since 1 August 2011. On track to achieve academic 2011/12 year-end target of 170.	177 Stockton resident young people not in employment, education or training (NEET) engaged in a 16-18 learning programme with Tees Achieve between 1 August 2011 and 31 July 2012 against the academic 2011/12 year-end target of 170. This figure increases to 195 when non-Stockton residents are included. 76 Stockton resident young people (NEET) were engaged in a 16-18 learning programme with Tees Achieve between 1 August 2012 and 30 September 2012. This represents 49% of the 2012/13 academic target.
CYP02	Proportion of care leavers in education, employment or training in line with the new RPA requirements.	CESC	60%	55%	100%	Off Target	Of the 10 care leavers aged 19, 6 were in education, employment or training.	Of the 20 care leavers, 11 were engaged in education, training or employment.
CYP03	All young people to continue in education or training until the end of the academic year in which they turn 17 years old from 2013 and 18 years from 2015.	CESC	10.10%	76.10%	100% (17yr olds)	Off Target	At Q1 81% (19,488) of school leavers were engaged in education employment or training. 10.1% (2186) were NEET and with 2.2% not known. Current performance has been reported as per the National Indicator Definition. Work is underway to revise reporting of measure in line with RPA requirements which will be available following review of 39 delivery projects currently underway in 44 local authority areas, developing and testing approaches to increasing participation and preparing for the introduction of raising the participation age (RPA) in Summer 2013.	At Q2 76.1% (18,122) of school leavers were engaged in education employment or training. 12.4% (2556) were NEET and with 7.4% not known. Current performance has been reported as per the National Indicator Definition. Work is underway to revise reporting of measure in line with RPA requirements which will be available following review of 39 delivery projects currently underway in 44 local authority areas, developing and testing approaches to increasing participation and preparing for the introduction of raising the participation age (RPA) in Summer 2013.
CYP04	Early Years attainment gap	CESC		31.70%	30.4%	Within Tolerance	To be reported at Q2 and Q4	Slight reduction in the gap between the lowest achieving 20% and the rest. Performance is below target expectations.
CYP05a	SEN / non-SEN gap at KS2	CESC		51.5%	46.0%	Off Target	To be reported at Q2 and Q4	Provisional results show a further widening of the attainment gap with performance below target expectations
CYP05b	SEN / non-SEN gap at GCSE	CESC		52.2%	43.3%	Off Target	To be reported at Q2 and Q4	Current performance is above target although has deteriorated slightly from the previous years outturn.
CYP06a	Free school meal / non-fsm attainment gap at KS2	CESC		20.3%	19.0%	Off Target	To be reported at Q2 and Q4	Although performance has remained below target, outturn is a significant improvement on the previous year with a narrowing of the attainment gap at KS2.
CYP06b	Free school meal / non-fsm attainment gap at KS4	CESC		37.8%	31.0%	Off Target	To be reported at Q2 and Q4	Provisional results show that the gap at KS4 has increased and target for the year will not be met
CYP07	No school remains below the floor standards by 2013	CESC			0%	Data Not Yet Available	To be reported at Q2 and Q4	Performance against floor targets can not be reported at present. Data on the national median has not yet been produced and as a result, performance can not be assessed at this point.
CYP08	Number of young people in receipt of self-directed support	CESC	61	65	12	Achieved / On Track to Achieve	There has been an increase in the numbers of children and young people supported through the use of personal budgets and is on track to meet the target increase of 12 additional children and young people receiving a personal budget.	There has been an increase in the numbers of children and young people supported through the use of personal budgets, with 65 so far in 2012/13.
CYP09	Access to short break provision	CESC		3,592 young people supported	Review following outturn of previous year	No 2012/13 target	Short Break Provision is reviewed on a regular basis to match demand against take up. For 2011/12 3,592 children and young people were supported with short break provision totalling 13,459 hours.	Latest available data (for 2011/12) shows that we have sustained our level of short break provision, with 3,592 children and young people supported with 13,459 hours of provision.
CYP10	Proportion of children becoming the subject of a child protection plan for a second or subsequent time, within two years	CESC	8.3%	4.0%	<8%	Achieved / On Track to Achieve	Q1 performance of 8.3% represents just 7 children from a cohort of 84 and compares to 2011/12 Q1 outturn of 9.9% (11 children from a cohort of 111) and is in line with target expectations.	There have not been any further children and young people becoming the subject of a Child Protection Plan for a second or subsequent time from those reported at Q1. Performance of 4% equates to 7 children from a cohort of 175. Performance at Q2 is in line with target expectations.
CYP11	Proportion of child protection plans lasting two years or more	CESC	2.3%	2.9%	<2%	Off Target	Q1 performance of 2.3% represents 8 children from a cohort of 83 and compares to 2011/12 Q1 outturn of 3.6% (2 children from a cohort of 55) and is in line with target expectations.	Although slightly above target expectations, progress remains positive with 5 children from a cohort of 170 who had been the subject of a Child Protection Plan lasting 2 years or more. This is an increase of just 2 children from the previous quarter. Of those children who were the subject of a plan, case reviews indicated that plans were appropriate given the circumstances.
CYP12	Long term placement stability for looked after children - proportion of current placement for 2 years	CESC	55.8%	62.10%	60%	Achieved / On Track to Achieve	Q1 performance of 55.8% represents 39 children from a cohort of 75 and compares to 2011/12 Q1 outturn of 54.5% (36 children from a cohort of 66) and is in line with target expectations.	Performance of 62.1% equates to 59 children from a cohort of 95 living in the same placement for at least 2 years. Performance remains positive despite continued pressures on sustaining some placements due to the complexity of needs and the impact of having a relatively higher percentage of Children in care who move into other accommodation (ie supported lodgings, hostels).
CYP13	Evaluation of TAMHS programme indicates improved outcomes for children and families accessing the service	CESC			N/A	Data Not Yet Available	Unable to report on indicator at present.	Unable to report on indicator at present.
CYP14	Obesity rate for children in year 6 of primary school	CESC			19.6%	Data Not Yet Available	Data for 2011/12 not yet available	Data for 2011/12 will not be available until the publication of the national report expected December 2012
CYP15	Improved access to services for families and children through targeted Children's Centre provision.	CESC			Review following completion of area re-profiling	Data Not Yet Available	Following consultation and the development of Early Years Communities Children's Centre areas have been re-profiled and have been subject to tender for services to be delivered by private, Voluntary and Private Sector providers and the local authority. Targeted services can not be reported on at this time until the revised areas have been agreed by DFE and databases amended to make a distinction between targeted and non targeted areas / services. Prior to this all provision was universal. It is anticipated that this will be completed by end of Q2.	Re-profiling of areas has now been approved and agreed. Further work is now required through the Children's Centre Data Information & Governance Group to define performance reporting requirements and agree targets. It should be noted that this work will be dependent on health partners and the provision of health information at a sub-ward level.

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<p><i>Big plans for the health of our people</i> Nothing could be more important to us than the wellbeing of the people in our community. That's why we are planning carefully and spending wisely to ensure we have provided everything necessary to help them get fit and healthy, then help them stay that way. We want the people in our borough to feel included and cared for. We want them to know that they will always receive the best possible advice, support and care whenever and wherever they need it.</p>								
HW01	Reduce health inequalities in line with targets to be determined in the Health and Wellbeing Strategy	CESC				Data Not Yet Available	Not able to report at this time.	Not able to report at this time.
HW02	Smoking prevalence	CESC	18.2%		18.5%	Achieved / On Track to Achieve	Data is taken from the Integrated Household Survey published for a rolling 12 month period quarterly. Latest data available is for the period Jan-Dec 2011. Of the 1,573 over 18s surveyed 18% responded positively to the survey question "do you smoke at all nowadays". This represents a 3.1% reduction for the same period in the previous year.	Latest data available is at Q1
HW03	Rate of emergency hospital admissions for alcohol related harm	CESC	193 per 100K population (PCT data)	863 per 100K population (PCT Data)	Improvement on previous year	Achieved / On Track to Achieve	Latest national data available from the Local Alcohol Profiles for England is at Q3 2011/12 and shows a rate of 1826 admissions per 100k population attributable to alcohol. This represents a reduction 4% on the same period for 2009/10. However, this should be viewed with caution as the definition is under consultation. The latest local data available from the PCT is at April 2012 and shows a rate of 192 per 100K. This equates to 101 admissions wholly attributable to alcohol and 279 admissions partially attributable. This compares to target for the period of 449 admissions	Latest national data available is for 2011/12 and shows a rate of 2455 per 100k population. This represents a reduction in admissions of 3% from 2010/11. This positive direction of travel is further endorsed by local data from the PCT. At the end of July 2012 the rate per 100k population was 863.825. This equates to a total number of admissions of 1662 (432 admissions wholly attributable and 1230 partially attributable) against a target for the period of 1795
HW04	Proportion of successful treatment completions for drug users	CESC			Improvement on previous year	Data Not Yet Available	2011/12 figure is based on the numbers retained in treatment. The DAAT is currently working with commissioned providers and should be in a position to report on successful completions at Q2.	Comments as per Q1
HW05	Total of 700 free early education/ childcare places to be made available by 31-3-2013.	CESC	73	74	700	Achieved / On Track to Achieve	The measure is the numbers of places to be made available and is not measuring take up. Nationally, the government anticipates a maximum take up rate of 80% for free early education / childcare places. Stockton's ambition is to have 560 places taken up from 700 available by March 2013.	At the end of September, there were 74 free early education places made available with 66 taken up. Extending Free Early Education to More Two Year Olds Consultation closed in October 2012. This will inform the future funding available to support the creation of free early education places which will have a significant impact on performance against target as further place are made available and up take increases. Funding will be available from 1st April 2013 to pump prime providers to support more places with a revised target date of September 2013 for making 700 places available. This should not be confused with uptake. DFE expectation remains, that take up of 80% (560 places) would meet expectations.
HW06	More childcare providers who can offer a place for children with a disability in targeted areas.	CESC				Data Not Yet Available	All Ofsted registered childcare providers must comply with regulations ensuring that places are available for children with a disability. Parental feedback on access from the Childcare Sufficiency Assessment is used to highlight issues and work with providers to improve take up in line with parental demand. However, the ability of providers to support children with very complex needs is limited by the availability of funding to support the increased costs of specialist equipment / support within settings.	Comments as per Q2
HW07	Proportion of children in relative poverty [Public Health indicator]	CESC	22.30%	21.90%	Maintain current performance	Achieved / On Track to Achieve	No further updates since 2009 Snapshot reported for 11/12.	Latest data available is a snapshot at August 2010 with 21.9% of children considered to be living in poverty. This is above the England Average of 20.6% but better than the North east average of 23.9%.
HW08	Proportion of households in fuel poverty [Public Health indicator]	DNS			TBC	Data Not Yet Available	Awaiting annual survey data due Q4	Awaiting annual survey data due Q4

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<p>Big plans for the care we provide <i>We believe that every person in our community has a lifelong right to be treated with dignity and to receive the attention, care and assistance they require. So we are working with a wide variety of partners to make sure that people have a greater say in the care they receive and that everyone is protected, looked after and supported to live independently. All our people deserve to be treated well.</i></p>								
AS01	% of people who use services who say that those services have made them feel safe and secure	CEC	64% (snapshot at end of 2011/12)	64% (snapshot at end of 2011/12)	In line with benchmark groups	Off Target	National benchmarking data is not yet available for comparison.	Stockton's performance is below both the England average of 84.7% and the North East average of 86.2%. However, anecdotal evidence suggests that responses have indicated issues with feelings of safety in the wider community which would not be influenced by the provision of care and support services.
AS02	% of service users who have control over their daily life	CEC	80.4% (snapshot at end of 2011/12)	80.4% (snapshot at end of 2011/12)	In line with benchmark groups	Achieved / On Track to Achieve	National benchmarking data is not yet available for comparison.	Stockton's performance has been very strong and is above the England average of 63.8% and North East average of 63.8% and is in the top quartile to its comparator group.
AS03	% satisfaction of carers with social care services	CEC			In line with benchmark groups	Data Not Yet Available	Indicator to be taken Carers Survey not due to commence until Autumn 2012/13. Tolerance has not been set for this measure.	Comments as per Q1
AS04	Eligible service users to be in receipt of self-directed support	CEC	41.1%	22.9%	100%	Data Not Yet Available	Quarter 1 performance has been taken from the limited internal reporting function of the new Adult Care Management System. The normal process of data cleansing protocols and exception reporting are not yet in place. The reported figure should therefore be viewed with significant caution	Data not yet available
AS05	Proportion of SDS service users who convert their PB to direct payments to manage their own support plan	CEC	7.3%		20%	Data Not Yet Available	Quarter 1 performance has been taken from the limited internal reporting function of the new Adult Care Management System. The normal process of data cleansing protocols and exception reporting are not yet in place. The reported figure should therefore be viewed with significant caution	Data not yet available
AS06	Proportion of people still at home 91 days after discharge from hospital into reablement provision	CEC			85.0%	Data Not Yet Available	To be reported at Q2 following reporting developments for Adult care Management System	Data not yet available
AS07	Proportion of carers who are in receipt of information, advice or support	CEC			28.0%	Data Not Yet Available	To be reported at Q2 following reporting developments for Adult care Management System	Data not yet available
AS08	Health-related quality of life for older people (Placeholder)	CEC				Data Not Yet Available		Yet to be developed nationally.

Ref.	Description	Responsibility	Q1 2012/13	Q2 2012/13	2012/3 Target	Progress Indicator	Q1 Comments	Q2 Comments
<p><i>Big plans for helping our communities prosper</i> Communities lie at the very heart of what makes the borough of Stockton-on-Tees so strong and so amazing. Which is why we actively encourage and support our communities to prosper and grow by creating an environment where everyone feels empowered, where those who want to become involved are supported and recognised, and where everyone can have an equal say. We know that the stronger we make our communities and make everyone feel involved, the more we celebrate their diversity and identity, then the happier, healthier and more successful our borough will be. We want everybody here to feel the benefits of a more cohesive, caring and vibrant community.</p>								
SC01	The percentage of the adult population registered to vote at 1 December.	L&D			TBC	Data Not Yet Available		
SC02	IMPACT MEASURE OF VCS	RES			TBC	Data Not Yet Available		
SC03	% of residents who feel they can influence decisions affecting the local area	RES			TBC	Data Not Yet Available		
SC04	% of residents who have given unpaid help to any group, club or organisation in the past 12 months	RES			TBC	Data Not Yet Available		
SC05	% of residents who agree that Stockton-on-Tees is a place where people from different backgrounds get on well together	RES			TBC	Data Not Yet Available		

Ref.	Description	Responsibility	Q1 2012/13	Q2 2012/13	2012/3 Target	Progress Indicator	Q1 Comments	Q2 Comments
<p><i>Ambitious, effective and proud to serve</i> This is a Council that prides itself on being open, honest and fair. On leading by example. On having big plans and the determination to see them through. On delivering genuine value for money. On setting the highest standards of public service. On communicating clearly and regularly with the community we serve. On being challenging, innovative and well organised.</p>								
OOE01	% of residents satisfied with the way the Council is running the borough	RES			To establish baseline	Data Not Yet Available		
OOE02	% of people who contacted the Council who found staff helpful	RES			To establish baseline	Data Not Yet Available		
OOE03	% satisfaction with contacting the Council	RES			To establish baseline	Data Not Yet Available		
OOE04	% who agree council treats people fairly.	RES			To establish baseline	Data Not Yet Available		
OOE05	% of people who contacted the Council where the enquiry was dealt with at the first point of contact	RES			To establish baseline	Data Not Yet Available		
OOE06	% of residents who agree that the Council provides Value for Money	RES			To establish baseline	Data Not Yet Available		
OOE07	Employee satisfaction with SBC as a place to work	RES			TBC	Data Not Yet Available		
OOE08	% of Council tax collected	RES	29.50%	57.49%	98.10%	Achieved / On Track to Achieve	This is very slightly off track to meet the year end target based upon the quarterly targets, which for Q1 was 29.54%, but is still within the tolerance. The percentage collected this quarter is slightly lower than the percentage collected in the same quarter last year (29.54%).	This is very slightly off track to meet the year end target based upon the quarterly targets, which for Q2 was 57.60% (the percentage collected this quarter last year), but is still within the tolerance.
OOE09	% of Business Rates collected	RES	30.41%	58.97%	99.10%	Achieved / On Track to Achieve	This is very slightly off track to meet the year end target based upon the quarterly targets, which for Q1 was 30.49%, but is still within the tolerance. The percentage collected this quarter is slightly lower than the percentage collected in the same quarter last year (30.49%).	This is slightly off track to meet the year end target based upon the quarterly targets, which for Q2 was 60.43%, but is still within the tolerance. There has been a dip in collection compared with last year due to £905,190.26 SBC direct payments are waiting to be put through whereas last year they had been put through.
OOE10	% of invoices paid by the authority within 30 working days of receiving	RES	97.14%	96.79%	95%	Achieved / On Track to Achieve	The target of paying invoices within 30 working days has been achieved this quarter. All service areas paid at least 85% of their invoices to this timescale. This is a higher percentage than was achieved in the same quarter last year (96.40).	The target of paying invoices within 30 working days has been achieved this quarter. All service areas paid at least 85% of their invoices to this timescale. This is a higher percentage than was achieved in the same quarter last year (96.40).
OOE11	Days sickness absence per FTE	RES	1.81	3.37	7.80	Achieved / On Track to Achieve	If a similar number of sickness absence is received in the next three quarters the year end target will be achieved.	The year end prediction is 6.74, which is below the target.